

----- Forwarded message -----

From: <billing@monkeybrains.net>

Date: Fri, Feb 24, 2023

Subject: Celebrating Monkeybrains' upcoming move by giving you free internet!

To: <redacted>

Greetings {Redacted}

We're going to be neighbors! Monkeybrains is moving our San Francisco headquarters to your area. We are excited to have our home base in the Mission and to continue providing affordable, net neutral internet to the residents and businesses of our neighborhood and beyond.

In celebration of our upcoming move, we are waiving the cost of your internet service for the next three months!

If you're currently enrolled in autopay, your payments will resume next quarter (August 1st). If you are sending us checks through your bank or using PayPal, please make sure to resume payments next quarter.

If you have any questions please reach out to us at billing@monkeybrains.net.

Thank you for your ongoing support of our local business,

- Monkeybrains ISP

Thank you,

The Monkeybrains Team

415-974-1313

----- Forwarded message -----

From: <media@monkeybrains.net>

Date: Thu, Apr 6, 2023

Subject: Monkeybrains needs your support!

To: <redacted>

Hello {Redacted},

As you know, the Monkeybrains team is hard at work remodeling our Treat Ave warehouse around the corner from you, and we are so grateful for all the support we've already received from the community.

We have been working closely with the city on this project and have obtained several permits for roofing and fencing, but currently find ourselves up against a unique administrative roadblock. Unfortunately, our most recent fencing permit was appealed and suspended in a mal-effort to slow our move-in progress and the associated neighborhood improvements. Our intention is to invest in the shared space by replacing the existing damaged cyclone fence (see attached), which will reduce neighborhood blight and increase safety and security for the adjoining businesses who use the space to provide childcare, internet, furniture, art and housing.

If you support Monkeybrains and our mission to provide affordable, net-neutral, contract-free internet from the stability of our new headquarters, please email the Board of Appeals (boardofappeals@sfgov.org) by April 19th, 2023 and let them know you support Monkeybrains in your neighborhood and the steps we are taking to secure and improve the surrounding area.

For your convenience, please feel free to use a version of the following template message and adjust it to your own voice with added comments.

If you have any comments or questions, feel free to contact media@monkeybrains.net.

— Template —

“ I __(insert name)__, am a resident of the Mission District Neighborhood (insert intersection) and am writing in regards to the permitted Heizner Warehouse improvements being executed by

Monkeybrains ISP. I would like it to be known by the SFPUC that I am in support of Monkeybrains ISP and the good efforts being made at 933 Treat Ave and the adjacent Parcel. I am advocating for their right to continue with the approved permits."

Thank you,
The Monkeybrains Team
415-974-1313

----- Forwarded message -----

From: **Jack Friel** <jack@monkeybrains.net>
Date: Fri, Apr 7, 2023
Subject: RE: Monkeybrains needs your support!
To: <redacted>

Hello again!

The attachment to our last email got lost somehow. Our apologies!

We've attached a picture for you to see the existing crushed fence (left side). Our goal is to replace the disheveled gate with a replicate style & dimension of the professionally built fence as seen on the right side. This will improve the security and aesthetic in the neighborhood.

Thanks again for your support,
Monkeybrains